

OCIO NOFA #0003 Application #367980

August 20, 2020

Request for Clarification and Confirmation of email from Matt Behrens dated 8/18/20

I, Casey Peck, CFO/General Manager of Kalona Cooperative Technology Company, do hereby confirm

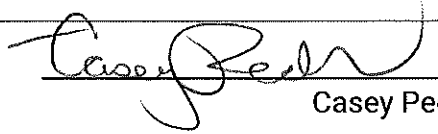
That **ALL** broadband units identified in Exhibit B of the Core Application as broadband units to which "New Service Will Be Available To" are not currently served by 25/3 Broadband service currently, meaning that no other known Communication Service Provider currently facilitates 25/3 Broadband or faster service to those broadband units. **See attached PDF for additional proof and correction to provider information on highlighted census blocks we've applied for.**

As of this date, the Iowa OCIO Broadband map currently shows the targeted service area census blocks with detail as follows:

<u>Census Block</u>	<u>Total Available</u>	<u>Provider</u>
191839604004019	5 business	Terrestrial Fixed Wireless
		West Liberty Telephone Co
		6Mbps down X 3Mbps up
		SDSL
		Aureon Communications, LLC
		0Mbps down X 0Mbps up
191839604004021	0 households	Terrestrial Fixed Wireless
		West Liberty Telephone Co
		6Mbps down X 3Mbps up
		Fiber
		Fiber Platform, LLC
		0Mbps down X 0Mbps up
191839604004020	0 households	Terrestrial Fixed Wireless
		West Liberty Telephone Co
		6Mbps down X 3Mbps up
		VDSL
		Windstream Holdings, Inc
		0Mbps down X 0Mbps up
<u>Census Block</u>	<u>Total Available</u>	<u>Provider</u>

191839605001188	33 households 2 business	Terrestrial Fixed Wireless
		West Liberty Telephone Co
		10Mbps down X 3Mbps up
		Fiber
		Farmers & Merchants Mutual Telephone Co
		50Mbps down X 50Mbps up
		Cable Modem
		Mediacom Communications Corp
		1000Mbps X 50Mbps
		Terrestrial Fixed Wireless
		Farmers & Merchants Mutual Telephone Co
		12Mbps down X 12Mbps up
		ADSL2
		Windstream Holdings, Inc
		3Mbps down X .76Mbps up
		ADSL
		Windstream Holdings, Inc
		6Mbps down X .76Mbps up
191839605001187	4 households 2 business	Cable Modem
		Mediacom Communications Corp
		1000Mbps down X 50Mbps up
		Terrestrial Fixed Wireless
		West Liberty Telephone Co
		10Mbps down X 3Mbps up
191839605001135	0 households	Terrestrial Fixed Wireless
		West Liberty Telephone Co
		10Mbps down X 3Mbps up
<u>Census Block</u>	<u>Total Available</u>	<u>Provider</u>
191839603002001	1 household 1 business	Terrestrial Fixed
Wireless		West Liberty Telephone Co

6Mbps down X 3Mbps up
VDSL
Windstream Holdings, Inc
12Mbps down X 1.50Mbps up



Casey Peck, CFO/General Manager

Kalona (Application #367980) Response to OCIO August 20, 2020

Kalona (KCTC) is providing the following information that demonstrates that although the broadband map indicates that MediaCom has deployed broadband service in the following census blocks (19183960501187 and 19183960501188), emails from consumers residing in those blocks demonstrate that no service is, in fact, provided by MediaCom.

Email #1

----- Forwarded message -----

From: **Matt Hartman** <matt_hartman54@hotmail.com>

Date: Wed, Aug 19, 2020 at 4:01 PM

Subject: Mediacom service to Waters Edge

To: casey.peck@kctc.net <casey.peck@kctc.net>

Cc: timmessinger@yahoo.com <timmessinger@yahoo.com>, ericmanz@hotmail.com <ericmanz@hotmail.com>, Aaron Pickens <apickens99@hotmail.com>, Terry Engelken <Tbm4cy@windstream.net>, Mike Greiner <MGreiner@washsb.com>

Casey,

I have tried contacting Mediacom about Internet service for high speed internet. They DO service the city of Washington in Washington county but do not support us in the rural parts of Washington county. We do not have a high-speed internet provider currently available to us.

Thanks for trying to provide that level of service out at Waters Edge Subdivision.

Email #2

----- Forwarded message -----

From: **Kim Hazelett** <KHazelett@washsb.com>

Date: Wed, Aug 19, 2020 at 4:38 PM

Subject: KCTC service

To: Casey Peck <casey.peck@kctc.net>

Good Afternoon Casey,

I understand that my fellow neighbors in the Water's Edge subdivision north of town have been communicating with you regarding KCTC bringing fiber to our homes for internet access. I wanted to include my name and address to the list and that Mediacom does not serve our address:

Jeff and Kim Hazelett

2488 Robbins Ct
Washington, IA 52353

Thank you,

Kim Hazelett

Vice President/Compliance

Email #3

----- Forwarded message -----

From: Terry M. Engelken <tengelken@washsb.com>

Date: Wed, Aug 19, 2020 at 4:34 PM

Subject: Internet service

To: Casey Peck <casey.peck@kctc.net>

Hi Casey:

This is Terry Engelken and I live a 2458 Goodwin Dr., Washington, IA 52353. We are not serviced by Mediacom. In fact, when we set up our internet service about 10 years ago we were told they do not service our area. We would love to have fiber run to our home by KCTC. Our service is so slow that I am unable to work from home due to the poor internet service.

Terry M. Engelken

Vice President/Lender

NMLS ID #775496



Invested in You.
Washington State Bank

121 S Marion Ave.

Washington, IA 52353

(319) 653-2151 | (800) 714-2287

(319) 653-6375 (fax)

Email #4

From: Brad & Katie Shelangoski <bkshelangoski@gmail.com>

Date: August 19, 2020 at 7:52:49 PM CDT

To: casey.peck@kctc.net

Subject: Waters edge (Shelangoski household)

Hello my name is Brad shelangoski and I live at 2459 Goodwin drive Washington. I am writing because our development is trying to get fiber internet out here and someone was saying that mediacom was saying that they service this area and I will tell you that that is not true. We currently have cloudburst and I know some others have windstream but have never heard a thing about mediacom out here. We are too far outside city limits I was told. Thankyou Brad Shelangoski

Email #5

From: dawn schiefer <dawnschiefer73@gmail.com>
Date: August 19, 2020 at 7:51:28 PM CDT
To: casey.peck@kctc.net
Subject: Waters edge.

Dawn Keith
2484 Robbins Court
Washington Iowa 52353

We are requesting to get fiber in our home and mediacom does not serve our neighborhood. We can't even get cloudburst.

Thanks,
Dawn

Email #6

From: Braulio OrtizColunga <Braulio.OrtizColunga@dimdev.com>
Date: August 19, 2020 at 8:00:29 PM CDT
To: "casey.peck@kctc.net" <casey.peck@kctc.net>
Subject: Water's Edge

Hello Casey,

I Braulio Ortiz Colunga do not receive service from Mediacom and my address is:

2165 Stewart Drive

Washington IA 52353

I am requesting to get fiber to my home from KCTC.

Thank you,

Braulio

Email #7

From: k gordon <kbgordon12@yahoo.com>
Date: August 19, 2020 at 8:02:04 PM CDT
To: casey.peck@kctc.net
Subject: Robert Gordon 2460Robbins Court Washington, Iowa

Mediacom does not serve Our address and we request that you get fiber to our home with KCTC

Email #8

From: 'k gordon' via Accounting <accounting@kctc.net>
Date: August 19, 2020 at 8:05:55 PM CDT
To: accounting@kctc.net
Subject: Robert Gordon 2460 Robbins Court Washington, Iowa 52353
Reply-To: k gordon <kbgordon12@yahoo.com>

Mediacom does not serve us at our address we are requesting that you get fiber to our home with KCTC

Email #9

From: Greta Smeins <gretasmeins@me.com>
Date: August 19, 2020 at 8:09:50 PM CDT
To: casey.peck@kctc.net, accounting@kctc.net
Subject: Waters Edge

Hey Casey!

This is Greta Clemons my address is 2186 Waters Way, Washington, IA (waters edge).

Mediacom does not serve our address and we are requesting that we get fiber to our home with KCTC.

Thanks So much!! :)

Greta

Email #10

From: Eric Manz <ericmanz@hotmail.com>
Date: August 19, 2020 at 8:11:51 PM CDT
To: "casey.peck@kctc.net" <casey.peck@kctc.net>
Subject: Kctc

Casey

Mediacom does not serve any of my area out here that's why we're requesting to get fiber to our home from kctc

2166 stewart drive. Washington iowa. 52353

Email #12

From: christinawoline@gmail.com

Date: August 19, 2020 at 8:43:51 PM CDT

To: casey.peck@kctc.net

Subject: Waters edge subdivision internet access- Washington

Hello- my name is Christina Woline. My husband Ryan and I along with our children live at 2457 Robbins Court in Washington Iowa. This address is part of the Waters Edge Subdivision.

Media com doesn't serve our address and we would love to get fiber to our home with kctc.

Email #13

From: Paul Heathcote <paulh@naturalknack.com>

Date: August 19, 2020 at 8:50:40 PM CDT

To: casey.peck@kctc.net

Subject: Fiber service request

Hi Casey,

I saw the email you sent to Matt Hartman about when service is available and I just moved my business Natural Knack Inc. to 2472 Robbins Court

Washington Iowa 52353

and I am not serviced by Mediacom at this address and I am requesting that gigabit fiber be brought to this house from KCTC as soon as possible.

Regards,

Paul Heathcote

President Natural Knack, Inc.

Email #14

----- Forwarded message -----

From: Belinda Robinson <brobinso@washington.k12.ia.us>

Date: Thu, Aug 20, 2020 at 8:12 AM

Subject: Internet Service

To: <accounting@kctc.net>

To Whom it May Concern:

I live at 2452 Robbins Ct in Washington, Iowa. I wanted to make sure you know that Mediacom does not, nor have they ever, served our development in the 15 years we have lived in our house.

Thank you,

Belinda Robinson

Email #15

----- Forwarded message -----

From: **73 Melanie Huschka** <mhuschka@wps.co.washington.ia.us>

Date: Thu, Aug 20, 2020 at 7:34 AM

Subject: KCTC - Waters Edge

To: Casey Peck <casey.peck@kctc.net>

Good morning Casey!

I'm actually reaching out to you in reference to the Mediacom "issue" at Waters Edge. Obviously as you have heard, they do NOT service our development! We are requesting KCTC for our internet service!



Here's our information that you are requesting:

Chad & Melanie Huschka
2456 Robbins Ct
Washington, Iowa 52353

Email #16

----- Forwarded message -----

From: **Bob Lamb** <bobandrobynlamb@gmail.com>

Date: Thu, Aug 20, 2020 at 11:38 AM

Subject: Speed

To: <accounting@kctc.net>

I am Bob Lamb and live at Waters Edge. Our internet is very slow. Mediacom does not serve our area. Basically Windstream which is basically dial up no matter what they say and Cloudburst are the options. I have Cloudburst and on a typical day my download speed is around 2.00 MB. At night it gets slower. When we first purchased (5 Years ago) it was noticeably quicker. Too many people bouncing off same tower nowadays. I hope we can get FIBER thru you folks. I am so tired of snail like speed. Then I can dump DISH and go to You Tube TV etc. Can't do it now - way too slow download speed. HELP!!

Bob Lamb
319-470-9003
2187 Stewart Drive
Washington, Iowa 52353

Kalona (KCTC) is providing the following information that demonstrates that although the broadband map indicates that Farmers and Merchants Mutual Telephone Company has deployed broadband service in the following census blocks, the email below from the manager of Farmers and Merchants Mutual Telephone Company demonstrates that they do not provide broadband service in census block 19183960501188.

Email from Farmers and Merchants Mutual Telephone Company

From: Ray Fear rayfear@farmtel.com
Date: Wed, Aug 19, 2020 at 3:40 PM
Subject: OCIO BLOCK 19183960501188
To: Casey.peck@kctc.net <Casey.peck@kctc.net>

To Whom it May concern

Farmers and Merchants Mutual Telephone Company does not provide 25/3 speeds or Fiber Optic Services to census block 19183960501188.

Ray Fear
Operations Manager

Farmers and Merchants Mutual Telephone Company dba
Farmtel Communications